

IN THE CLAIMS:

The text of all pending claims, (including withdrawn claims) is set forth below. Cancelled and not entered claims are indicated with claim number and status only. The claims as listed below show added text with underlining and deleted text with ~~strikethrough~~. The status of each claim is indicated with one of (original), (currently amended), (cancelled), (withdrawn), (new), (previously presented), or (not entered).

Please AMEND claims 1, 17 and 19 in accordance with the following:

1. (Currently Amended) A support method for transition of contents service providers providing contents about services other than communication services according to transition of portable telephone companies providing communication services different from each other, the method performed by a computer processor of a support server, the method comprising:

receiving, by the computer processor, a request for transition from a first portable telephone company to a second portable telephone company from a customer terminal;

detecting, by the computer processor, a second content of a content contents group same as a first content to be available in the second portable telephone company based on a service map file and a customer file, wherein

the service map file stores information of a relation of a the contents group, contents including the contents group and the service providers of providing the contents with the portable telephone company which can use the contents service providers, and

the customer file stores information of the first content;

providing, by the computer processor, information about a continuing contract with a service provider of providing the first content to the customer terminal, when a service provider of providing the detected second content is the same as the service provider of providing the first content; and

providing, by the computer processor, information about a new contract with a service provider of providing the second content to the customer terminal, when the service provider of providing the detected second content is the different from the service provider of providing the first content.

2-15. (Cancelled)

16. (Previously Presented) The support method according to claim 1, further comprising: determining and notifying whether a customer qualifies for contents service transition to

the customer terminal, by the computer processor of the support server, wherein the customer qualifies when customer information recovered from the customer file using a telephone number contained in the request for transition satisfies predetermined criteria.

17. (Currently Amended) A computer-readable non-transitory medium storing a support program for transition of contents service providers providing contents about services other than communication services according to transition of portable telephone companies providing communication services different from each other, the support program causing a computer to execute a processes comprising:

receiving a request for transition from a first portable telephone company to a second portable telephone company from a customer terminal;

detecting a second content of a content contents group same as a first content to be available in the second portable telephone company based on a service map file and a customer file, wherein

the service map file stores information of a relation of the content groups, contents including the contents group and the service providers of providing the contents with the portable telephone companies which can use the contents service providers, and

the customer file stores information of the first content;

providing information about a continuing contract with a service provider of providing the first content to the customer terminal, when a service provider of providing the detected second content is the same as the service provider of providing the first content; and

providing information about a new contract with a service provider of providing the second content to the customer terminal, when the service provider of providing the detected second content is the different from the service provider of providing the first content.

18. (Cancelled)

19. (Currently Amended) A method comprising:

receiving, by a computer processor, a request from a customer terminal for transition of a customer from a first portable telephone company to a second portable telephone company, the first portable telephone company and the second portable telephone company providing different communication services from each other, wherein

content used by the customer is provided by a first content service provider, the first content service provider providing contents about services other than communication services, through the first portable telephone company,

a customer file stores information indicating that the content is used by the

customer, and

a service map file stores information indicating relationships of contents, service providers of the contents, content groups, and portable telephone companies through which the service providers provide the contents;

detecting, by the computer processor from the information stored in the customer file and the information stored in the service map file, whether the content used by the customer and provided by the first content service provider through the first portable telephone company is provided by the first content service provider through the second portable telephone company;

when it is detected that the content used by the customer and provided by the first content service provider through the first portable telephone company is provided by the first content service provider through the second portable telephone company,

providing, by the computer processor, information to the customer terminal about a continuing contract with the first content service provider for the content; and when it is detected that the content used by the customer and provided by the first content service provider through the first portable telephone company is not provided by the first content service provider through the second portable telephone company,

providing, by the computer processor, information to the customer terminal about a new contract with a second service provider of content in a same contents group as the content used by the customer and provided by the first content service provider through the first portable telephone company.